




Welcome!

New Patient/Family Orientation Class

Sponsored by the Patient Education Office



3/3/2008

New Patient/Family Orientation

The goal of the New Patient/Family Orientation program is to provide you information about programs and services that can help you manage and cope with your cancer experience.



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M.D. Anderson Serves Approximately

- ❑ 27,000 new patients per year
- ❑ Over 4,000 outpatient appointments per day
- ❑ 1/3 of our patients are from outside of Texas
- ❑ Our hospital includes 512 inpatient beds.
- ❑ Our outpatient facility contains 15 major disease site centers with about 26 clinics treating more than a 100 types of cancers

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Care Centers

Disease Site Centers

- ❑ Brain and Spine
- ❑ Breast
- ❑ Cardiopulmonary
- ❑ Endocrine
- ❑ Gastrointestinal
- ❑ Genitourinary
- ❑ Gynecologic Oncology
- ❑ Head and Neck
- ❑ Inflammatory Breast Cancer
- ❑ Leukemia and Bioimmunotherapy
- ❑ Lymphoma and Myeloma
- ❑ Melanoma and Skin
- ❑ Sarcoma
- ❑ Stem Cell Transplantation and Cellular Therapy
- ❑ Thoracic

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Care Centers

Support Centers

- ❑ Ambulatory Treatment
- ❑ Anesthesia Assessment
- ❑ Cancer Prevention
- ❑ Children's Cancer Hospital
- ❑ Diagnostic Center
- ❑ Emergency Center
- ❑ Fatigue Clinic
- ❑ Infusion Therapy
- ❑ Internal Medicine
- ❑ Orthopedics
- ❑ Pain Management
- ❑ Plastic Surgery
- ❑ Proton Therapy
- ❑ Radiation Oncology
- ❑ Supportive Care Center

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Clinical Care Team



- ❑ Physician (Attending, Fellows and Residents)
- ❑ Advanced Practice Nurse and/or Physician Assistant
- ❑ Clinical Nurse
- ❑ Research Nurse
- ❑ Case Manager
- ❑ Patient Access Specialist
- ❑ Social Work Counselor
- ❑ YOU!

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Supportive Care Team



- Dietitian
- Pharmacist
- Patient Advocate
- Language Assistance
- Chaplain
- Integrative Medicine Practitioner
- Physical/Occupational/Respiratory Therapists
- Pain Management team
- Ethicists
- Patient Service Coordinator

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As Part of Your Care Team, You Have...




- Rights
- Responsibilities

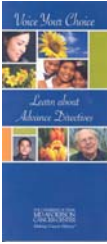
Refer to *At Your Service* guide, pgs.7-10

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Advance Directives


- Let you make your wishes known about medical treatment before you need such care
- Includes:
 - Medical Power of Attorney
 - Living Will
 - Out-of-Hospital Do-Not-Resuscitate Order
- Contact your Social Work Counselor for assistance



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Clinical Trials



- Clinical trials are used to find better ways to prevent, diagnose, or treat cancer.
- For more information about clinical trials:
 - Clinical Trials at M.D. Anderson booklet
 - http://www.mdanderson.org/patients_public/clinical_trials/
 - The Learning Center

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Transportation & Parking




- Patient Travel Services
 - Full service travel agency
 - Airfare and transportation discounts and rates
 - Airport Shuttle
- Parking
 - Valet
 - Garage and off-site
 - Visitor Passes

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Accommodations/Amenities



M. D. Anderson Cancer Center offers additional amenities to our patients and family members:

- Rotary House International
- Hotels/motels, short-term housing
- Childcare
- Laundry Facilities
- Mail Services
- Free Wireless Internet
- Gift Shops

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Dining


A variety of dining services are available at and around M. D. Anderson:

- Café Anderson
- Waterfall Café
- Cool Beans Café featuring Starbucks
- Café 24/7
- Guest Meals
- Commons




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Patient Resources




Kim's Place



Anderson Network




Patient Family Center & Canteen



Place...of wellness



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Patient Resources


Cyber Center (Main) or Learning Center (Mays Clinic)

Patient Family Library



Barber Beauty Shop



Appearances

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If You Need Information



- The Learning Centers
asktlcstaff@mdanderson.org
- Complementary/Integrative Medicine Education Resources (CIMER)
www.mdanderson.org/CIMER
- FYI
- www.mdanderson.org
- askMDAnderson
1-877-MDA-6789
- Cancer Information Service (CIMER)
1 (800) 4-CANCER
www.cancer.gov

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myMDAnderson A Patient Web Portal

<https://my.mdanderson.org>


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myMDAnderson.org Helpful Hints

- Sign up in your primary Care Center or by calling askMDAnderson.
- Your user name is your Medical Record Number with a zero (0) at the beginning
- Additional clinics can be selected once you are signed on



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Finding Your Way Around

Entry Markers

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Finding Your Way Around

Landmarks and Pathways

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Finding Your Way Around

Local Maps

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Finding Your Way Around

Touch Screen Directories

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Finding Your Way Around

Access Web Site

www.access.mdanderson.org

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Places to Know

- Diagnostic Center –
 - Main Building, Floor 2, near Elevator A
 - Mays Clinic, Floor 2, near the Tree Sculpture
- Pharmacy –
 - Main Building, Floors 2 and 10, near Elevator B
 - Mays Clinic, Floor 2, near the Tree Sculpture

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Places to Know



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- Release of Medical Information/Film Library –
 - Main Building, Floor 3, near Elevator D
 - Mays Clinic, Floor 2, near Elevator S
- Patient Supplies –
 - Main Building, Floor 1, near Elevator D






Places to Know

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- Emergency Center -
 - Main Building, Entrance on Bates Street near Garage 2
- Blood Center –
 - Main Building, Floor 2, near Elevator A
 - Mays Clinic, Floor 2, near the Tree Sculpture








Patient Education Classes Available to YOU!



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- Bowel Management
- Cancer-related Fatigue
- Caregivers – “I’ve Got Feelings Too!”
- Central Venous Catheter (CVC) Care
- Diabetes Self-Management Training
- Pain Management
- What You Can Do About Treatment Side Effects









Helpful Hints

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- Pharmacy prescription refills
- Making calls from within the institution
- UT Police Escorts
- Skybridge with shuttles
- CarePages - www.carepages.com/mdanderson









Some Tips for Coping

- Get to know the facts about your diagnosis and treatment
- Ask a trusted family member or friend to come to your appointments with you and help ask questions
- Accept help and support from others
- Use M. D. Anderson Cancer Center and community resources – *We are here for you!*

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Questions?

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